

ReliaCare for Small Businesses

Ensuring that technology helps you do your work

Do your computer systems make your life easier?

Have you noticed? You are relying more on your computer systems. Are they as reliable as they need to be? We help you get the most from your IT investment.

ReliaTech understands your need for reliable computing systems, and has developed special programs to assist small businesses in the Bay Area. We provide personal, on-site service on a convenient schedule.

ReliaCare for Small Business

ReliaCare provides you with peace of mind. It is a proactive, custom-designed and responsive answer to the technology question all businesses deal with – how do we use technology to get our work done without becoming technologists ourselves?

When you start your ReliaCare program, we will look at your network, your computers and the related components, like printers and phones, that your organization uses. We will talk to you about how you use technology and what functions are essential to keep your company humming. Then we will fashion a ReliaCare program that puts a ReliaTech technician in your office at regular intervals to make sure your systems give you the greatest reliability and return on investment.

ReliaCare handles these common issues

- Network configuration and security
- Backup solutions: user and enterprise
- Disaster planning and recovery
- Biannual computer tune-up and disk maintenance
- Adding or removing users
- Virus and malware removal
- Email configuration
- Printer access and configuration
- User support requests
- Windows and MS Office updates
- Add or upgrade hardware and software
- **PLUS** –Discounts on Gold Star Certified Renewed Computers

The cost of ReliaCare

One of the great advantages of a ReliaCare program from ReliaTech is having a fixed cost for computer maintenance. We charge you the same amount for each visit, billed monthly. ReliaCare gives you control over your technology *and* your cash flow.

ReliaCare programs start at just \$275 per month. Costs vary based on the number of systems in your office and the required frequency of service. We will do a comprehensive assessment and provide you with a written proposal before we start your ReliaCare program.

Your computer hassles can end next week!

Simply call 510 236-7000 to arrange an appointment to talk about your requirements. There is **no charge and no obligation**.

Working with ReliaTech – not just reliable, an actual pleasure!

“Before ReliaTech started a program for us, our computers were crashing all the time. Now they never crash. And I love working with our tech. He’s a gem!”

Patricia S., Executive Director
Community Service Center, San Francisco

Pat isn’t alone in praising ReliaTech’s work. Our customers all score us very highly on overall quality, knowledge level, and on the ease of working with us.