

## ReliaCare for Nonprofits

Ensuring that your information technology actually helps you do your job

### Do your computer systems help you fulfill your mission?

ReliaTech, the nonprofit social enterprise of The Stride Center, understands your need for reliable computing systems, and has developed special programs to assist nonprofits in the Bay Area. We offer *reduced rates for nonprofits*, and provide personal, on-site service as needed or on a convenient schedule.

### ReliaCare for Nonprofits

ReliaCare for Nonprofits from ReliaTech provides you with peace of mind. It is a proactive, custom-designed and responsive answer to the technology question all nonprofits deal with – how do we use technology to further our mission without becoming technologists ourselves?

When you start your ReliaCare contract, we work with you to build a program that is both effective and inexpensive. We will look at your network, your computers and the related components (like printers and scanners) your organization uses. We will talk to you about how you use technology and what functions are essential to keep your organization humming. Then we will recommend a ReliaCare program that puts a ReliaTech technician in your office at regular intervals to make sure your systems give you the greatest reliability and return on investment.

### Working with ReliaTech – not just reliable, an actual pleasure!

*“Before ReliaTech started a ReliaCare program for us, our computers were crashing all the time. Now they never crash. And I love working with our tech. He’s a gem!”*

**Patricia S., Executive Director**  
Community Service Center, San Francisco

Pat isn’t alone in praising ReliaTech’s work. Our nonprofit customers all score us very highly on overall quality, knowledge level, and on the ease of working with us.

### ReliaCare for Nonprofits handles these common issues

- Network configuration and security
- Backup solutions: user and enterprise
- Disaster planning and recovery
- Adding or removing users
- Virus and malware removal
- Email configuration
- Printer access and configuration
- User support requests
- Windows and MS Office updates
- PDA/Smartphone setup and synch
- Adding hardware or software
- **PLUS** –Discounts on Gold Star Certified Renewed Computers

### The cost of ReliaCare

One of the great advantages of a ReliaCare program from ReliaTech is having a fixed cost for computer maintenance. We charge you the same amount for each visit, billed monthly. ReliaCare gives you control over your technology *and* your cash flow.

ReliaCare programs start at just \$250 per month. Costs vary based on the number and type of systems in your office and the required frequency of service. We will do a comprehensive assessment and provide you with a written proposal before we start your ReliaCare program.

### Your computer hassles can end next week!

Simply call 510 236-7000 to arrange an appointment to talk about your requirements. Of course, there is **no charge and no obligation**.

